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I've had working relationships with several collection agencies in the past 7 years, some of the experiences were good and some were bad. I've yet to have one bad experience in my dealings with LRS. Of all the collection agencies I've encountered they are by far the friendliest and most positive.

Collecting on self-pay balances is a tough job, especially so in our region. LRS does an excellent job keeping our patients focused on paying their bills and almost more importantly keeps their attention on LRS which minimizes unnecessary collaboration on individual accounts. When we send our accounts to LRS I rarely need to be involved in individual issues as they are more than capable of handling every situation that arises.

LRS will always be my first choice for debt collection and I say that with no hesitation.

Phil Wharton  
Patient Accounting Manager  
Savoy Medical Center